

TERMS OF SERVICE

Last Updated: 5th December 2025

1. Acceptance of Terms

By accessing or using Speech Therapy Near Me (“the Service,” “we,” “our,” or “us”), you agree to be bound by these Terms of Service (“Terms”). If you do not agree, do not use the Service.

This agreement forms a binding contract between you and the operator of the Service, Chatter Labs Limited, company registered in England and Wales (Company number: 15057297).

2. Nature of the Service

Speech Therapy Near Me is an online directory and informational platform that enables:

- Speech-language professionals (“Providers”) to create public profiles
- Users to browse, research, and contact Providers
- Providers to embed or link to external booking tools such as Calendly

We are not a healthcare provider, telepractice platform, clinic, or medical organization.

We do not provide medical advice, diagnosis, or treatment.

We do not employ, supervise, monitor, or direct Providers.

3. External Scheduling and Payments

Providers may choose to link to external scheduling tools (e.g., Calendly) or payment processors.

You acknowledge and agree that:

- All scheduling, bookings, cancellations, and rescheduling occur off-platform via third-party tools.
- All payments are processed directly between the User and the Provider on third-party platforms.
- We do not handle, store, process, or transmit payment information.
- We do not access provider calendars, invitee information, or client data.
- We are not responsible for the accuracy of external booking systems.

Any issues related to bookings, payments, fees, cancellations, refunds, availability, or interactions with third-party platforms are strictly between Users and Providers.

4. Availability Indicators (Non-Guaranteed)

The Service may display approximate availability indicators such as “Available this week” or “Accepting new clients.” These are based solely on publicly visible scheduling information supplied by Providers through third-party tools.

You acknowledge that:

- These indicators may not reflect real-time availability
- The Service does not verify the accuracy of booking links
- We do not guarantee that any Provider has available appointments

Users must rely on the Provider’s external booking tool for definitive availability.

5. Provider Registration and Responsibilities

Providers are solely responsible for:

- Ensuring the accuracy of their profile
- Maintaining valid licensure and insurance
- Complying with all professional, clinical, and legal requirements
- Managing communication, scheduling, pricing, and bookings through external tools
- Providing services ethically and lawfully within their jurisdiction
- Protecting client privacy, including compliance with privacy laws (HIPAA/PHIPA/FERPA/GDPR as applicable)

We do not:

- Verify licenses unless a profile is flagged
- Evaluate clinical skill, treatment methods, or service quality
- Review clinical documentation or client records
- Supervise or oversee therapy sessions

All clinical responsibility rests solely with Providers.

6. Fraud Prevention and Content Moderation

Provider profiles are self-reported.

However, we may review, hide, or remove profiles when:

- Fraud, impersonation, identity concerns, or misleading information is reported or detected
- Content violates these Terms
- There are indications of harmful, unsafe, or inappropriate behavior
- Providers fail to respond to verification requests relating to identity (not clinical competence)

We do not proactively verify credentials for all Providers and have no duty to monitor profiles continuously.

7. User Conduct

Users agree not to:

- Provide false or misleading information
- Harass or harm other users
- Attempt to collect personal data from Providers
- Use the Service for unlawful purposes
- Interfere with platform functionality
- Impersonate any person or entity

8. Disclaimer of Warranties

THE SERVICE IS PROVIDED “AS IS” AND “AS AVAILABLE.”

WE DO NOT WARRANT THAT:

- Provider information is accurate or current
- Providers hold valid licenses or qualifications
- Any Provider has availability at any given time
- External booking tools will function correctly
- Any therapy or service will meet expectations or produce desired outcomes

We make no guarantees about the quality, legality, safety, or effectiveness of services provided by Providers.

9. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SPEECH THERAPY NEAR ME SHALL NOT BE LIABLE FOR:

- Any damages arising from your use of the Service
- Any actions or omissions of Providers
- Errors or inaccuracies in availability information
- Booking errors, failed payments, or disputes on third-party platforms
- Clinical decisions, outcomes, or therapeutic services
- Any indirect, incidental, special, punitive, or consequential damages

OUR TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT YOU PAID TO USE THE SERVICE IN THE 12 MONTHS PRIOR TO THE CLAIM (IF ANY).

10. Indemnification

You agree to indemnify and hold harmless Speech Therapy Near Me and its affiliates from claims, damages, liabilities, or expenses arising from:

- Your use of the Service
- Your interactions with Providers
- Content you submit
- Clinical services rendered by a Provider
- Disputes involving bookings or payments made via third-party tools

Providers specifically agree to indemnify us for claims relating to fraud, impersonation, misrepresentation, professional misconduct, or regulatory violations.

11. Intellectual Property

Platform content, branding, and technology are protected by applicable intellectual property laws. Unauthorized use is prohibited.

Providers retain rights to content they upload but grant us a non-exclusive license to display it within the Service.

12. Third-Party Links

The Service includes links to external websites such as booking tools and payment processors.

We are not responsible for:

- Their availability
- Their privacy practices
- Their terms of service
- Their content or functionality

Your use of third-party platforms is at your own risk.

13. Termination

We may suspend or terminate access to the Service at our discretion, including for violations of these Terms or suspected fraudulent activity.

Providers may request profile removal at any time.

14. Changes to Terms

We may modify these Terms at any time. The “Last Updated” date will reflect the latest changes. Continued use of the Service constitutes acceptance of revised Terms.

15. Governing Law

These Terms are governed by the laws of the jurisdiction of England and Wales where our Service operator is based. Disputes will be resolved exclusively in that jurisdiction.

16. Severability

If any term is found unenforceable, the remaining provisions remain in full effect.

17. Contact Information

For questions regarding these Terms, please [contact us through our website](#).